

## *Chapter 9*

### *Community Facilities and Services*

The City of Delta provides basic municipal services to residents and businesses and maintains facilities and a staff to carry out these services. Some of these services and facilities are described in other chapters of this Comprehensive Plan. Roads and traffic are discussed in Chapter 6 (Transportation); Chapter 7 (Water Supply, the Sanitary Sewer System, and Storm Water Drainage), and Chapter 8 (Parks, Recreation, and Trails).

*(Sources include the City of Delta and County of Delta web pages: <http://www.delta-co.gov/> and <http://www.deltacounty.com>)*

### *City Departments*



*City Hall*

### *Overview*

The City of Delta is divided into ten departments to effectively serve the citizens of Delta: Administration, Community Development, Culture & History, Finance, Human Resources, Parks, Police, Public Works, Recreation, and Utilities.

The City of Delta operates within a Council/Manager form of government. The City Council directs the City Manager in implementation of policy and procedure. The City Manager accomplishes implementation through coordination and supervision of operations in all departments. The City Manager advises the City Council on all matters relating to the planning, development, and operating status of City departments.

### ***Police Protection***

The Delta community and police personnel are a close knit family in which team work and shared responsibilities are vital to the success of the organization and community at large.

The Delta Police Department takes pride in being visible and available to the community. The police department philosophies support the concepts of community based problem-solving, prevention, intervention, collaboration and partnerships.

Delta police personnel believe community problems are problems, not incidents. The police and community communicate when identifying problems and potential solutions to problems. The Delta Police Department is responsive to community needs, quality of life issues, public safety expectations and concerns.

To accomplish the Delta Police Department's mission, police personnel are encouraged to value and promote:

- Personal and organizational integrity
- Problem-solving and partnerships
- Accountability at every level of the organization
- Professional police service
- Respect for diversity and inclusiveness
- Open and honest communication
- Innovation and creativity

The police department supports several programs such as, home security, house watch and neighborhood watch programs. The police department consists of administrative support staff, a victim advocate, an animal control officer, 14 commissioned police officers, 1 commander and a police chief.

The police department is located at 215 West 5<sup>th</sup> Street. As the population of the City increases and the area within the corporate limits expand with new annexations, the department will need additional police officers and administrative support staff to better serve the Delta community.

## *Public Works*



The Public Works Department is responsible for fleet management, snow removal, storm water control, street sweeping, street development & maintenance, and city engineering.

## *Utility Services*



The City of Delta develops and maintains utility services for residents and businesses. Services include electric, water, wastewater and refuse. Facilities include an independent

power plant and a wastewater treatment plant. The current URS study that is under way will provide the actual and projected electric meters, water meters, sewer taps, and the number of residents who can be served.

### ***Community Development***

The Building, Planning, and Code Enforcement Departments are the primary Community Development divisions housed at City Hall. These departments provide quality assurance for construction within the city, encourage compatible land use, and uphold citizen health, safety and welfare.

### ***Other Service Districts***

The City of Delta is also served by the Delta County Ambulance District, Delta County Fire Protection District #1, and Delta County Emergency Management.

#### ***Delta County Ambulance District***

The Delta County Ambulance District (DCAD) was formed in 1999, combining Emergency Medical Services (EMS) operated by the Town of Cedaredge and the Delta County Fire District # 1. DCAD covers 330 square miles including 55% of the County's rural population. The area is comprised of Delta Fire District #1, and Cedaredge and Orchard City Fire District #3. DCAD provides critical care in rural search and rescue situations. DCAD coordinates regional services with St. Mary's CareFlight. DCAD provides transports to and between the county's skilled nursing facilities and assisted living communities.

In 1999 the Ambulance District responded to 1,769 calls. The service ended 2007 with 2,114 calls, an increase of 345 responses over 6 years. The Delta station houses the business office, crew quarters and four ambulances.

#### ***Fire Protection District #1***

Fire protection for the City of Delta is provided by Fire District #1, which is a volunteer district. The district consists of 28 volunteers and has 9 fire trucks including a ladder truck and two water trucks. The fire district has its own station located at 285 East 5<sup>th</sup> Street. The site may not be adequate to serve the projected increased population and expanded service area. Additional fire stations or emergency response stations may be needed in the future in North Delta and Peach Valley. (*The Delta County Public Safety Map is available at <http://www.deltacounty.com/DocumentView.asp?DID=717>*).

#### ***Delta County Emergency Management***

The Office of Emergency Management provides leadership, planning, education and resources to protect lives, property, and the environment in the event disasters were to strike Delta County. Emergency Management works with local governments, volunteer

organizations and the private sector across Delta County to develop disaster preparedness plans and provide training and exercise activities.

One of Emergency Management's primary goals is to ensure training and information is available to both first responders and the community. They constantly prepare and practice to ensure that they are ready if a disaster strikes

## *Public Opinion about Services*

The public opinion survey included several questions about services. When asked about whether City of Delta services have improved since you have lived there, 66% agreed with that statement, 77% agreed that they were satisfied with the public services and facilities provided by the City of Delta, and 66% rated general services of the police department as good to excellent. See also comments in Steering Committee recommendations chart in the Appendix.

## *Desired Future Condition, Policies and Action Items*

### *Desired Future Condition*

Government services and facilities are adequate to serve present and future residents and businesses without increasing tax burdens for individuals, property owners and businesses.

### *Policies and Action Items*

*Policy 1* – City Hall is an important anchor in downtown Delta and will remain at its present location.

*Policy 2* – Fire hydrants with adequate flow to serve the fire protection needs of residents and businesses shall be installed and maintained. An action item to implement this policy is:

1. Analyze the Land Use Code to ensure that adequate fire protection is provided through the subdivision review process.

*Policy 3* – New development shall pay its own way. An action item to implement this policy is:

1. Implement development impact fees to cover the cost of new development.

*Policy 4* – It is the policy of the City of Delta to provide its electrical service to all classes of existing and new electrical customers within the city limits.

## *Delta Comprehensive Plan 1997*

<b>Public Facilities and Services</b>	
<b>Section One: Criminal Justice/Code Enforcement</b>	<b>Status</b> C=completed, I=incomplete, P=in progress
<b>Goals</b>	
Ensure that the rights and property of all citizens are protected by adequate laws, efficient law enforcement agencies, and by a general climate in which respect for the law and those enforcing it can flourish.	P
Create a proactive stance on crime prevention with citizen involvement	P
<b>Guidelines</b>	
Promote a judicial system which allows for prosecution of more crimes in municipal court	C
Provide improved access to the system for citizens of the City by reevaluating scheduling	CI
Encourage programs which have the potential for deterring crime	P
Seek constant upgrading of the quality of police services to achieve a high degree of training, proficiency of performance, humane attitudes, and courteous conduct	P
Cooperate with the Delta County Sheriff's Office to clarify jurisdictional issues	PCI
<b>Actions</b>	
Continue to work to eliminate obsolete laws and simplify existing ones	CIP
Encourage consolidation of local law enforcement facilities whenever such consolidations are feasible, economically viable, and of obvious efficiency	P
Educate the citizens to accept that crime is a community issue and encourage citizen participation throughout the entire spectrum of the criminal justice system	P
Continue to support community service programs such as D.A.R.E., reserve officer programs, safety and neighborhood watch programs. Provide non-official public contact/service in the community	P

<b>Public Facilities and Services</b>	
<b>Section Two: Utilities</b>	<b>Status</b> C=completed, I=incomplete, P=in progress
<b>Goals</b>	
Continue to provide utilities in adequate amounts, reliability, economically, and in environmentally acceptable manner	P
<b>Guidelines</b>	
Facilitate resource management in all utility resources	CP
Improve efforts for coordination and integration of utilities throughout utility planning	P
Adapt the services and programs of each utility to the needs of the businesses and residents of the City	CP
Utilize progressive management techniques and business practices to plan for, operate, and maintain the City utility system	P
Maintain systems and plants to serve all consumers of City services	P
Promote the reuse of products and by-products of utility resources	P
Coordinate long-range planning between emergency service providers and utilities	P
Coordinate the City's three mile plan policies with those of the County	P
<b>Actions</b>	
Complete a capital improvements program for all utility infrastructure	P
Study incentives for alternative systems of supply and management for conservation purposes	P
Keep current the agreements in place for service of utilities in the Delta service area	P
Enforce the requirement that new developments complete utility plans	P
Encourage utilities to attend the Delta County utility coordination meetings	PI

<b>Public Facilities and Services</b>	<b>Status</b> C=completed, I=incomplete, P=in progress
Encourage utilities to respond to requests for plat review during the development process	P
Coordinate and renegotiate, if deemed necessary, service area agreements with annexation policies and actions.	P
<b>Section Three: Emergency Services</b> (fire, emergency and disaster preparedness and emergency medical services)	
<b>Goals</b>	
Ensure rapid, efficient, and economical emergency services within the community	P
<b>Guidelines</b>	
Play an active role in the Delta County Emergency Planning Committee and the Regional Emergency Planning Committee	P
<b>Actions</b>	
Strive for reduction in response time to all areas of the City	P
Coordinate and upgrade disaster prevention and hazardous materials response in the area through participation in the development of a county-wide comprehensive management preparedness plan	P
Coordinate emergency management training and exercising of emergency management plans with Delta County Emergency preparedness Department	P
Continue to update City addressing systems and ensure changes and new additions are brought to the attention of the E 911 Public service Answering point (PSAP)	P
Plan for growth of services as the City grows and expands	P
Review subdivision specifications in new developments with emergency service providers	P
Perform quarterly checks of the emergency broadcast override on the Cablevision channel	C
<b>Section Four: Fiscal responsibility</b>	
<b>Goals</b>	
Promote fiscal accountability and responsibility in the provision of municipal facilities & services	P

<b>Public Facilities and Services</b>	<b>Status</b> C=completed, I=incomplete, P=in progress
<b>Guidelines</b>	
Require that new development pay a reasonable share of the cost of the expanded services	P (pay their own way)
Establish priorities for programs with favorable cost/benefit ratios. Allow for other programs or services which are desired by the community and which citizens are willing to support	P
Provide comprehensive and objective financial data to facilitate fair and equitable decisions	CP
<b>Actions</b>	
Determine those public faculties or services for which development fees can reasonably be assessed	P (impact fee study)
Establish a basis for determining the incremental costs associated with new development for each service.	P
Increase fees for services as the cost of those services increases	P
Coordinate utility check-offs within each development to encourage the use of single trenches for utility placement	P
<b>Section Six: Education</b>	
<b>Goals</b>	
Education should provide all students of all ages with as many options in life as possible	CIP
<b>Guidelines</b>	
Integrate school access into the City's transportation plan	CIP
<b>Actions</b>	
Investigate impacts of new development on schools and create an impact fee system which reflects those impacts	I
<b>Section Seven: Solid Waste</b>	
<b>Goals</b>	
Strive to create a solid waste system which include all components of an environmentally sound and efficient process of source reduction, recycling and reuse in cooperation with Delta County	P (efforts underway re countywide pgm)
<b>Guidelines</b>	
Advocate recycling to decrease trash volumes and recycle reusable materials	I (Evaluate cost of pickup/recycle)

Public Facilities and Services	<b>Status</b> C=completed, I=incomplete, P=in progress
<b><i>Actions</i></b>	
Coordinate with the County to increase the efficiency of trash hauling	PI
Encourage City-sponsored composting project at the wastewater treatment plant through education	PI
Educate the community on source reduction	I
Encourage purchase of recycled products	I
Develop recycling center	I